



PERBADANAN BUKIT BENDERA PULAU PINANG

Tingkat 7, Bangunan PBBPP, Jalan Stesen Bukit Bendera, Ayer Itam, 11500 Pulau Pinang

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PRESS RELEASE

Penang Hill Corporation is Certified with ISO 9001 and ISO 45001

Penang Hill Corporation (PHC) is delighted to announce that PHC has attained the ISO 9001:2015 certification for Quality Management System (QMS) and the ISO 45001:2018 certification for Occupational Health & Safety Management System (OHSMS) on 20th September 2019.

ISO 9001 is the international standard developed under the International Organization of Standardization (ISO) that stipulates requirements for a quality management system.

Organisation that adapted this standard will be able to demonstrate the ability to consistently provide products and services that meet regulatory and customer requirements. This standard also helps to improve customer satisfaction through the effective application and improvement of the system.

One the other hand, **ISO 45001** is an International Standard that combines the areas of occupational health and safety management.

This standard stipulates the requirements of an occupational health and safety (OHS) management system and also provides a systematic guidance to assist an organisation to improve its OHS implementation to reduce workplace risk and create a safer and healthier working condition.

PHC's ISO 9001:2015 and ISO 45001:2018 certifications were approved by National Institute of Occupational Safety and Health (NIOSH). The scope focuses on the funicular services that serve domestic and international visitors.

PHC General Manager Dato' Cheek Lay Leng said the award of these two international standard certifications is a recognition on PHC's effort and commitment towards delivering the highest safety standard and high-quality services to all visitors and users of funicular services, and its staff members.

"We are very delighted that our endeavour to further improve the operation processes and workplace safety has been rewarded with the ISO 9001:2015 *and* ISO 45001:2018.

"These certifications acknowledge the continuous efforts and commitment taken by PHC on efficiency and quality improvement, as well as the highest standard of workplace safety. It is an ongoing process that requires commitment and expertise from the entire team from PHC."



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PHC would like to extend its appreciation the board members, advisors, consultants, auditors and the staff members for their hard work in attaining these certifications.

PHC will continue to invest in the improvement of its processes and procedures that will bring positive impact to Penang Hill, making it the hill resort of choice in Malaysia and the region.

#END#

About Penang Hill Corporation

Penang Hill Corporation was established in 2009 through an enactment passed by the Penang State Legislative Assembly. Its main focus is to manage the funicular system, maintain and develop Penang Hill as a major ecotourism destination, and its vision is to make Penang Hill the hill resort of choice in Malaysia and the region.

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